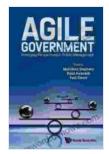
Agile Government: Emerging Perspectives in Public Management



Agile Government: Emerging Perspectives in Public Management by Dorothy Maxwell

★★★★★ 5 out of 5

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In today's rapidly changing world, governments are facing unprecedented challenges and opportunities. Citizens demand better services, faster results, and greater transparency. At the same time, technology is evolving at an exponential rate, creating new possibilities for how we can work and serve the public.

Agile Government is a new approach to public management that is designed to meet these challenges. Agile practices, originally developed in the software industry, focus on delivering value to customers through iterative and incremental development. By embracing Agile principles, governments can become more responsive, innovative, and effective.

What is Agile Government?

Agile Government is a set of principles and practices that help governments to be more adaptive, innovative, and responsive to the needs of citizens. Agile governments are able to quickly pivot to meet new challenges, test new ideas, and deliver results faster.

The key principles of Agile Government include:

- Customer focus: Agile governments put the needs of citizens first.
 They work to understand citizen needs and deliver services that meet those needs.
- Iterative and incremental development: Agile governments break down projects into smaller, more manageable pieces. This allows them to get feedback from citizens early and make adjustments as needed.
- Empowerment of teams: Agile governments empower teams of public servants to make decisions and solve problems. This allows for faster and more efficient decision-making.
- Transparency: Agile governments are transparent about their work. They share information with citizens and stakeholders, and they are open to feedback.

Benefits of Agile Government

There are many benefits to adopting Agile practices in government. Agile governments are able to:

 Deliver better services to citizens: Agile governments are able to develop and deliver services that are more responsive to the needs of citizens.

- Be more innovative: Agile governments are able to test new ideas and take risks. This can lead to new and innovative solutions to public problems.
- Respond faster to change: Agile governments are able to adapt quickly to changing circumstances. This allows them to meet new challenges and seize new opportunities.
- Be more efficient: Agile governments are able to use resources more efficiently. This can lead to cost savings and improved service delivery.

Examples of Agile Government

There are many examples of governments around the world that are adopting Agile practices. Here are a few examples:

- The United States Department of Veterans Affairs (VA): The VA has adopted Agile practices to improve the delivery of services to veterans. The VA has seen significant improvements in the quality and speed of service delivery.
- The United Kingdom Government Digital Service (GDS): The GDS is a government agency that is responsible for delivering digital services to the public. The GDS has adopted Agile practices to improve the user experience of government websites and services.
- The City of Austin, Texas: The City of Austin has adopted Agile practices to improve the efficiency and effectiveness of its operations. The city has seen significant cost savings and improvements in service delivery.

Agile Government is a new approach to public management that is designed to meet the challenges and opportunities of the 21st century. Agile governments are able to deliver better services to citizens, be more innovative, respond faster to change, and be more efficient. As governments around the world continue to adopt Agile practices, we can expect to see significant improvements in the quality and efficiency of public service delivery.

About the Book

Agile Government: Emerging Perspectives in Public Management is a comprehensive guide to Agile Government. This book provides a detailed overview of Agile principles and practices, and it offers real-world examples of how governments are using Agile to improve public service delivery.

Agile Government: Emerging Perspectives in Public Management is an essential resource for anyone who is interested in learning more about Agile Government. This book is a must-read for public servants, government leaders, and anyone who is passionate about improving the quality of public service.

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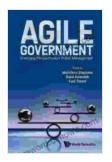
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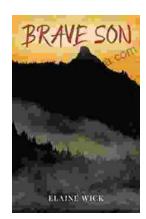
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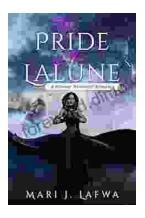
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